



*Welcome to the Hotel E Caselle, Restaurant & Spa*

*We would like to take this opportunity to thank you for choosing hotel E Caselle \*\*\*\*.*

*We are very happy to be hosting you and invite you to enjoy all that our hotel has to offer.*

*This Room directory has been assembled to anticipate your needs for information. It is our sincere desire that our guests leave Venaco city with warm and pleasant memories of their stay with us.*

*Everyone here at hotel E Caselle \*\*\*\* is very committed to ensuring your pleasant stay.*

*Enjoy your stay!*

*Yours faithfully,*

*The General Management*

*Hôtel E Caselle, Restaurant & Spa \*\*\*\**

Lieu-dit Agniudipino

20231 VENACO

Phone: +33 (0)4 95 47 39 00

<https://ecaselle.utelys.app> [info@hotelecaselle.com](mailto:info@hotelecaselle.com)

## ***In-Room Directory***

### *Articles for sale*

If you wish, you can purchase items from our establishment by contacting the Reception.

### *Baby furniture*

Cots are available upon booking with daily supplement.

### *Bar*

The bar is open from 8am to 11:00pm.

### *Bathrobes*

Bathrobes are provided in your room for your convenience, to be used within the hotel.

### *Breakfast*

Breakfast is served from 07:30am-10:00am at the Restaurant.

### *Check In*

Check-in time is 3:00pm. Accommodations before this time cannot be guaranteed. The hotel requires a credit card as a guarantee of the extras and fees within the stay for each registered guest in the hotel.

### *Check Out*

Check-out time is 7:30am-11:00am, if you need to leave before 7:30am, please settle your bill the day before and leave the keys in the room.

### *Late check-out*

The day before your departure please pass by Reception that will be happy to inform you if Late check-out is available. Please note that for any Late check-out from 11:00am to 4:00pm a day use fee is applied. A charge of one full night's room will be applied as Late Departure fee, meaning any guest that checks out after 4:00pm.

### *Lunch & picnic basket*

We can prepare a lunch box or picnic basket for your day hiking or boat trip. Please contact the restaurant in advance for order.

### *Concierge services*

Our Concierge-Front desk staff is at your service daily. You may seek assistance from them for private transfer or a taxi. They can also assist you in planning activities around the area, arranging services, coach, flowers, along with other services.

### *Conference, Banqueting & and meetings*

We can arrange your business lunches and dinners, please consult our Front office and Food & Beverage service team.

### *Credit Cards and Payment facilities*

Hotel accepts cash payment (Euros), cheques (with an ID cards and passport) and the following major credit cards to settle your account(s): Visa Card, Master Card. Please note that Dinners card and Amex is not accepted.

### *Doctors and health specialists*

At your request, we may take an appointment with a doctor or dentist. Please contact the Reception dialing +33 (0)4 95 47 39 00

### *Do not disturb*

If you wish to rest, kindly hang the “Do Not Disturb” sign outside your room on the door handle. If you prefer to clean your room later or the next day, kindly advise the Housekeeping.

### *Dress code*

Please be informed that it is not permitted to wear swimwear except at the Pool or the Beach. In all other areas of the hotel appropriate attire must be worn. We would also like to inform you that topless swimming and sunbathing is not permitted at the pool area. We would appreciate your cooperation in this matter.

### *Electrical Supply & Voltage*

All outlets and guest rooms supply 220 Volt AC, single phase 16 HZ.

### *Environment*

If you want to participate in the preservation of the environment consider leaving your towels hanging so they are not systematically changed.

### *Flowers*

Flowers for any occasion are available. Early notification is advantageous to guarantee excellent quality and timely availability. Please contact the Reception.

### *Green Laundry*

A laundry bag with sheet to complete according to your needs to “washing” or “ironing” can be proposed at the Reception. The rates are indicated on this sheet. The cloths presented by 09:00am, will be made the next day morning or the evening to 07:00pm in express service. Should your laundry not be collected on time, kindly contact our Housekeeping department or Reception desk.

### *Housekeeping*

Please don’t hesitate to contact the Housekeeping service for any request concerning additional pillows, toilet items, a special laundry request or other.

### *History of the hotel*

*Descended from a family working in the hotel industry, Jean Pagni, founder of the Hôtel E Caselle, had the good idea to create his own hotel. However, he had no funds and turned to a trendy architect of the time, Pierre Pucinelli. Together, they envisioned the entire place. They used the material already available on site, namely the stones from the river below (U Vecchju). Pierre Pucinelli added his touch to the building, rather geometric, and blended it with the traditional pastoral architecture of Venaco. The Hôtel E Caselle was thus established in 1966, in the heart of the Corsican Regional Natural Park, on 10 hectares of scrubland and pine forest.*

*As the years went by, Jean Pagni continued to develop his hotel, even more so when he built the first swimming pool in central Corsica. This attracted a lot of people, including celebrities (Johnny Hallyday, Sylvie Vartan, and Charles Aznavour).*

*Unfortunately, Jean Pagni gradually began to lose his sight and was no longer able to manage his hotel himself. After years of being a pioneer in tourism in Corsica, Jean Pagni had to pass the torch to his sons: Christophe Pagni and Jean-Emmanuel Pagni.*

*Christophe Pagni already had experience in the hotel industry as he graduated from the Lausanne Hotel School. However, he did not see himself at the helm of Hôtel E Caselle as he had other projects already underway. So the question was: what to do with this hotel when it was almost in ruins? Indeed, the wood was in poor condition, there were leaks everywhere, the roofs of the rooms were collapsing, and nothing followed regulations anymore.*

*These are the reasons why Jean-Emmanuel Pagni and his husband, Paul Rognoni, an actor and director respectively, embarked on this adventure that is the Hôtel, Restaurant, and Spa E Caselle. They aimed to continue telling the hotel's story while writing another chapter and adding their own touch. They had a lot of work to do due to the numerous renovations. They wanted to create a place where they themselves would want to go, but also a place where one could admire the beauty of nature everywhere while preserving it.*

*They added their own touch by making this place not only a hotel but also a cultural venue accessible to all. Both coming from the film industry, they had many friends who were screenwriters and directors who suggested that it would be a great opportunity to write in a setting like that of the hotel. They then studied this idea while checking if the project was reliable to secure funding. In 2019, the Collectivity of Corsica implemented a program called the Fabbrica Culturale, where they sought residency locations that could host, lodge, and feed artists in rural areas. They then created six, including Hôtel E Caselle, which is specialized in cinema (feature film writing) with the association Casell'Arte. Others specialize in performing arts, visual arts, and more.*

#### *Internet*

We offer free wireless in each room. Wireless areas are also provided at the lobby and restaurant. The use of internet is free of charge during your entire stay.

#### *Languages*

Our staff welcomes you in several languages: English, Spanish and French.

#### *Lost and found*

All items left in meeting rooms, public space or in guestrooms are taken directly to Security. The items are tagged, placed in a clear plastic bag. The items are kept for 15 days. This is due to space availability. All value items are kept in a separate lost and found safe. Found articles will be shipped to guests with a prepaid stamp to be completed by guests.

#### *Luggage service and storing*

For luggage assistance or temporary storage, please contact in advance our Reception.

#### *Newspaper*

We offer you the local newspaper every day.

#### *Parking*

A secured Parking free of charge for the hotel guests is available with only one parking place on choice per room. Electric outlets for charging electric cars are available with extra charge.

#### *Pets*

Hotel can accommodate only small and well-behaved pets in the room with supplement of 15 euros per day. Not allowed at the swimming pool.

#### *Photocopy & print features*

The Front desk can assist you in sending or receiving e-mails. Copy, scanning and print features are also available at a nominal fee – 50 ct. per page.

#### *Pool*

Outside Swimming pool opening hours: 08:00am to 08:00pm.

Swimming pool rules and instructions are applied. **Please note that a pool towel is provided on request at the reception.**

There is no lifeguard on duty at the pool or the beach side. In any emergency contact the restaurant or the reception.

#### *Pool Towels*

The color towels are for your convenience to be used at the pool & hotel beach. These towels are to be used exclusively in the hotel and returned to the reception upon departure. Any lost towels will be charged 50 euros.

#### *Postal Services*

We are pleased to provide postal services for you. If you need a stamp or deliver a parcel, our Reception will be glad to assist you only with a prepaid delivery note.

#### *Restaurant*

Our restaurant is open daily **on reservation** for breakfast, lunch and dinner:

Breakfast: 7:30am – 10:00am

Lunch: 12:00am – 1:30pm

Dinner: 7:30pm – 9:00pm

#### *Room Service:*

Same hours, please call the Reception: +33 (0)4 95 47 39 00

#### *Safety Box*

A safe recommended for the storage of valuables is provided in your room.

#### *Smoking*

*Hotel E Caselle is a non-smoking building in all public areas.* There are designated areas for smoking. For your comfort, all our rooms are non-smoking, but you can smoke on your terrace, using the ashtrays provided for this purpose.

*Failure of this instruction, 200 Euros for cleaning fee will be charged on your note.*

#### *Television*

At your disposal - Television with a bouquet of channels including 18 international.

#### *Toilet articles*

Items such as shaving kit, toilet set, and dental kit are available on request at the Reception or the Housekeeping.

#### *Wake-Up Calls*

Please contact the Reception to place a wake-up call (+33 (0)4 95 47 39 00).

Hotel service line:

Reception

+33 (0)4 95 47 39 00

## *Emergency*

In the unlikely event of a fire or any emergency please call the Reception immediately and inform your case of emergency and location (+33 (0)4 95 47 39 00). Please note that fire extinguishers are located outside your room. We advise you to make yourself familiar with the emergency procedure listed below.

### IN CASE OF FIRE

If you are locked in your room:

- Fill your bathtub with water.
- Dip your bed sheets and use them to cover any hole and to avoid smoke passing through it. If there is already a smoke in your room, stay below the smoke.
- Apply a wet cloth on the nose and the mouth as a filter.
- If the door and the walls of your room are hot, sprinkle them with water.
- Call the reception by specifying that you are still in your room and telling your room number.
- In case of telephone malfunctioning or fails, report your presence to the window.
- Stay calm and don't panic.

### IN CASE OF EARTHQUAKE

- Stay in your room.
- Take shelter under the desk or the table of your room and cover your head in between your knees while you are sitting in a squatting position.
- Protect your head and face of flying shards of glass and debris with blankets and sheets.
- Move away from windows, mirrors, television and lighting.
- Keep your shoes and clothing at hand.
- Do not light matches or lighters. Wait for rescue personnel.
- Stay calm and don't panic

An evacuation plan & fire alarm panel are in your room. Please follow the instructions of the security force. In case of fire leave your room immediately and inform the Reception.